



Tourismus-, Tagungs-, Seminarhotel

## **Important information regarding our hygiene measures to protect our clients against reinfection with Covid 19**

Dear guests,

your well-being, healthy and safety is very important to us and our top priority.

To be able to guarantee above mentioned points, we have taken measures to comply with the legal requirements.

Corresponding to the “Corona - Protection Ordinance NRW” following hygienic measures have to be observed from our hotel:

- Our employees are requested to wear protective masks whenever they get in contact with guests
- Doorknobs, light switches, handrail and elevator buttons will be disinfected several times a day
- Hand sanitizer are available at the reception as well as in the toilet rooms in the basement
- For hygienic reasons we are not allowed not provide any magazines or morning “coffee to go” at our reception

### **We kindly ask you to apply to the following hygienic rules:**

- Hands must be disinfected when entering the house
- Protective masks have to be worn in all public areas of the house
- Please take care of the following Covid 19 rules upon arrival: We need a complete proof of vaccination (at least 14 days ago) or proof of recovery (not more than half a year ago)
- Please keep a distance of at least 1.50 meters
- Whenever possible please use your own pen during check-in and check-out
- We kindly ask you to pay your hotel bill with your credit card. Only tourist tax must be paid cash.
- In order to be able to guarantee the necessary distance during breakfast, we will offer different breakfast times at the weekend on Sunday and Saturday. You will be informed about the possible times upon arrival!

As of: 11/22/2021